

1 Traders: Edit Default Trader

The default trader is a template for a TRID that is used when you add new TRIDs to the system.

Figure 1-1: Main Menu > Trader Configuration > Traders > Edit Default Trader (1 of 3)

The screenshot shows the 'Edit Default Trader' window with the following configuration options:

- Billing Group: ? 10
- Module Group: CON/PAG+2h/s
- Home Desk/Location: -
- Receive Volume On: ☒
- Module Buttons On: ☐
- Control Buttons On: ☒
- Speed Dial Buttons On: ☒
- Index Dial On: ☒
- Preset Broadcast Buttons On: ☒
- Line Access Buttons On: ☐
- Line Attribute Buttons On: ☒
- Button Swapping On: ☐
- Button Undo On: ☒
- Datalink Toggle Button On: ☒
- Line to Speaker On: ☒
- Hot ICM Buttons On: ☒
- Talk Path Timeout: 5
- Msg Line Ring: Continuous Ring
- Internal Call Ring: Continuous Ring
- Trader High Priority: Continuous Ring
- Trader Low Priority: Continuous Ring
- Auto Hunt Group 1: -1
- Auto Hunt Group 2: -1
- Auto Hunt Group 3: -1
- Privacy On: ☐
- Intrusion Tone On: ☐
- Preset Broadcast On: ☒
- Message Ringer On: ☐
- Oldest Call Wait On: ☒

Figure 1-2: Main Menu > Trader Configuration > Traders > Edit Default Trader (2 of 3)

Edit Default Trader

EDIT ACTION

Oldest Call Wait On ☒

Float All Incoming On ☒

Autohold On **AUTO SELECT REL** ▼

Ringer Volume **0** ▼

Mute Option **GLOBAL MUTE SPKR** ▼

Mic Mute Option **GLOBAL MUTE SPKR** ▼

Hold Q Option **uhold queue off** ▼

Hold Recall Time **120 sec recall** ▼

Brightness **1** ▼

Allow Multiple Hunt Group ☐

Fixed Button **10 fixed btns** ▼

Hoot Mute Option **GLOBAL MUTE SPKR** ▼

Hoot Mic Mute Option **GLOBAL MUTE SPKR** ▼

Label Format **4 CHARS ASCII** ▼

Audio On Hold **Disabled(0)** ▼

CLI Preference **MATCH BUTTON ON** ▼

Call Diversion On ☒

Handset Button **btn disabled** ▼

Prime line Btn

Ring Line Pref ☐

Tx Spkr Gain

Rx Spkr Gain

Tx Headset Gain

Rx Headset Gain

Global Exten

Apps Mod Buttons **Btns and Apps** ▼

ICM Mode ☐

Blocking Tone ☐

Figure 1-3: Main Menu > Trader Configuration > Traders > Edit Default Trader (3 of 3)

The screenshot shows a window titled "Edit Default Trader" with a standard Windows-style title bar (EDIT, ACTION, and window control buttons). The window contains the following fields and controls:

- Blocking Tone: ☐
- Time Zone Preference: ☐
- Max Divert Digits:
- Left Handset SW Close:
- Left Handset SW Open:
- Right Handset SW Close:
- Right Handset SW Open:
- ICM Divert To Ext:
- ICM Diversion Condition: (dropdown arrow)
- Distinguished Name:
- Fixed Button Rows:
- Float Button Rows:
- PTU Mic Xmit Volume:
- PTU Mic Xmit On: ☐

Field Descriptions

- Billing Group** – Select a group to which the trader should belong to or accept the displayed Trader Billing group ID.
 Database source is `t_default_trader.billing_group_id`. This field also displays as column **G** in **Main Menu > Trader Configuration > Traders > Trader View**.
 To change the Billing Group for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
 To create a new Billing Group, use **Main Menu > Groups > Billing Groups**. {xref_topic; In all these field descriptions, the “To” tips can become cross references later}
- Module Group** – Select the group to which the trader belongs from the list or accept the default value, zero (0). This field defines the station compatibility group name, that is, the default station hardware to be associated with TRIDs.
 Database source is `t_default_trader.module_group_id`.
 To change the Module Group for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
 To create a new Module Group, use **Main Menu > Groups > Module Groups**.

- **Home Desk/Location** – Type a description for the physical location for the TRIDs, up to 16 characters, including spaces. For example, **Desk # Row #**. Although this field is optional, it displays on the RTIC Cable Map and is helpful when troubleshooting turrets on a floor and setting up cables.

Database source is `t_default_trader.desk_location`. This field also displays as column **K** in **Main Menu > Trader Configuration > Traders > Trader View**.

To update the description for an existing trader, select the **Traders** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Receive Volume On** – Select the check box to give traders the ability to adjust the receive audio level from their station. Deselect the check box to prevent the trader from doing so. Database source is `t_default_trader.pr_rcv_vol`. This field also displays as column **L** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Module Buttons On** – Select the check box to let the trader program module buttons (soft keys) at their station. Deselect the check box to prevent the trader from doing so. Database source is `t_default_trader.pr_module_fctn_btn`. This field also displays as column **M** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

To manage Module buttons, use **Main Menu > Button Configuration > Button Utilities**.
- **Control Buttons On** – Select the check box to let the trader program control buttons at their station. Deselect the check box to prevent the trader from doing so. This field is used by BRI (20 buttons), TradePhone MX (2 buttons), ICMX (10 buttons), and IQMX (none on modules that don't paginate) stations but ignored by IQ/MAX.

Database source is `t_default_trader.pr_ctrl_fctn_btn`. This field also displays as column **N** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

To manage Module buttons, use **Main Menu > Button Configuration > Button Utilities**.
- **Speed Dial Buttons On** – Select the check box to let the trader program speed dial buttons at their station. Deselect the check box to prevent the trader from doing so. Database source is `t_default_trader.pr_speed_dial`. This field also displays as column **O** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

To manage Module buttons, use **Main Menu > Button Configuration > Button Utilities**.

- **Index Dial On** – Select the check box to let the trader program index dial buttons at their station. Deselect the check box to prevent the trader from doing so. This field is used by BRI, ICMX, and IQMX stations but ignored by IQ/MAX.

Database source is `t_default_trader.pr_index_dial`. This field also displays as column **P** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

To manage Index Dial buttons, use **Main Menu > Button Configuration > Button Utilities**.

- **Preset Broadcast Buttons On** – Select the check box to let the trader program a preset broadcast button at their station. A preset broadcast button can be used to assign five private lines to a broadcast group. Deselect the check box to prevent the trader from doing so.

Database source is `t_default_trader.preset_bcst`. This field also displays as column **Q** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

To enable this feature at a site, use **Main Menu > Settings > System Data > System Data View**.

- **Line Access Buttons On** – Select the check box to let the trader assign lines (LACs) to buttons at their station. Deselect the check box to prevent the trader from doing so.

Database source is `t_default_trader.pr_assign_line`. This field also displays as column **R** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Line Attribute Buttons On** – Select the check box to let the trader change line attributes, such as ring or priority level, at their station. Deselect the check box to prevent the trader from doing so.

Database source is `t_default_trader.pr_attrib_button`. This field also displays as column **S** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Button Swapping On** – Select the check box to let the trader swap the location of button assignments at their station. Deselect the check box to prevent the trader from doing so.

Database source is `t_default_trader.pr_swap`. This field also displays as column **π** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Button Undo On** – Select the check box to let the trader remove the button assignment of any button on their station using the UNDO programming function. Deselect the check box to prevent the trader from doing so.

Database source is `t_default_trader.pr_undo`. This field also displays as column **υ** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Datalink Toggle Button On** – This is reserved for future use. Database source is `t_default_trader.pr_datalink`. This field also displays as column **ν** in **Main Menu > Trader Configuration > Traders > Trader View**.

- **Line to Speaker On** – Select the check box to let the trader program lines to speaker modules (using SPKV) at their station for monitoring or for open line trading. Deselect the check box to prevent the trader from doing so.

Database source is `t_default_trader.pr_speakers`. This field also displays as column **ω** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Hot ICM Buttons On** – Select the check box to let the trader program direct intercom buttons (DICM) to another TRID at their station. Deselect the check box to prevent the trader from doing so.

Database source is `t_default_trader.pr_internal`. This field also displays as column **χ** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Talk Path Timeout** – Enter integer values that determine both the default handset talk path and seconds before a talk path returns to the default state. The first digit represents the **Handset** (0 or 1); the second sets the number of **Seconds** (0–99). The default value of 5 (leading zeros are not displayed), indicates that the talk path reverts to the left handset after five seconds.

- **Handset** – Set the default talk path to the left (0) or right (1).

- **Seconds** – Sets the time it takes the station to revert to the default talk path after the non-default talk path is used. If you select the non-default talk path, this value is the period of inactivity required for the station to automatically revert to the default talk path. A period of inactivity is an amount of time during which nobody pushes a button on the station.

Set Seconds to 0 if you don't want the talk path to automatically revert to the default one. You can set the timeout to a maximum of 99 seconds.

This setting also controls how long the Call Options Display stays open after selecting a talk path side on an IQ/MAX station.

Database source is `t_default_trader.keypad_xfer_mode`. This field also displays as column **Y** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Msg Line Ring** – Sets the ring pitch used with messages sent from the System Center to the trader's station. Accept the default, or click the cell and select the ring pitch you want to use from the list:

- **Continuous Ring**
- **Ringer Pitch 1 through Ringer Pitch 7**
- **Do not ring**

Database source is `t_default_trader.msg_line_ring`. This field also displays as column **AC** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Internal Call Ring** – Sets the ring used with internal calls. Accept the default, or click the cell and select the ring pitch you want to use from the list:

- **Continuous Ring**
- **Ringer Pitch 1 through Ringer Pitch 7**
- **Do not ring**

Database source is `t_default_trader.internal_call_ring`. This field also displays as column **AD** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Trader High Priority** – Sets the ring used with high priority calls. Accept the default, or click the cell and select the ring pitch you want to use from the list:

- **Continuous Ring**
- **Ringer Pitch 1 through Ringer Pitch 7**

- **Do not ring**

Database source is `t_default_trader.hi_pri_in_ring`. This field also displays as column **AE** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio Attribution Group** from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Trader Low Priority** – Sets the ring used low priority calls. Accept the default, or click the cell and select the ring pitch you want to use from the list:

- **Continuous Ring**

- **Ringer Pitch 1 through Ringer Pitch 7.** **Ringer Pitch 1** is the default setting.

- **Do not ring**

Database source is `t_default_trader.low_pri_in_ring`. This field also displays as column **AE** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio Attribution Group** from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Auto Hunt Group 1** – Sets the default hunt group. Enter the numeric value for the hunt group you want to select (from **1–200**), or zero (**0**) for a Personal Hunt Group. Minus one (**-1**) does not assign a hunt group.

Database source is `t_default_trader.s3_autohunt_grp`. This field also displays as column **AH** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Trader Attribution Group** from **Trader Configuration > Trader Utilities > View/Edit Traders**.

A trader normally has one hunt group available, unless the **Allow Multiple Hunt Groups** option is enabled.

- **Auto Hunt Group 2** – Sets the trader's hunt group. Enter the numeric value for the hunt group you want to select (from **1–200**), or zero (**0**) for a Personal Hunt Group. Minus one (**-1**) does not assign a hunt group.

Database source is `t_default_trader.s3_autohunt_grp2`. This field also displays as column **AI** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Trader Attribution Group** from **Trader Configuration > Trader Utilities > View/Edit Traders**.

This additional hunt group is only available if the **Allow Multiple Hunt Groups** option is enabled.

- **Auto Hunt Group 3** – Sets the trader's hunt group. Enter the numeric value for the hunt group you want to select (from **1–200**), or zero (**0**) for a Personal Hunt Group. Minus one (**-1**) does not assign a hunt group.

Database source is `t_default_trader.s3_autohunt_grp3`. This field also displays as column **AJ** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

This additional hunt group is only available if the Allow Multiple Hunt Groups option is enabled.

- **Privacy On** – Select the check box to enable privacy for the trader. This allows traders to set calls on lines as private, preventing intrusion into the call by someone else who has access to the line. Deselect the check box to disable privacy for the trader. With Privacy On, traders add a Privacy button to their station for private calls.

Database source is `t_default_trader.privacy`. This field also displays as column **AM** in **Main Menu > Trader Configuration > Traders > Trader View**.

The Privacy feature is enabled/disabled at the site level (**Main Menu > Settings > System Data > System Data View**).

To override the system-wide setting on a per-trader basis, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Intrusion Tone On** – Select the check box to turn on intrusion tone, which is a tone that sounds when someone barges into a call. Someone who barges into your call joins an already active call.

Database source is `t_default_trader.intrusion_tone`. This field also displays as column **AN** in **Main Menu > Trader Configuration > Traders > Trader View**.

The Intrusion Tone is enabled/disabled at the site level (**Main Menu > Settings > System Data > System Data View**).

To override the system-wide setting on a per-trader basis, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Preset Broadcast On** – Select this check box to let a trader connect up to five lines with a single button to create a conference call.

Database source is `t_default_trader.preset_bcast`. This field also displays as column **AQ** in **Main Menu > Trader Configuration > Traders > Trader View**.

This feature is enabled/disabled at the site level (**Main Menu > Settings > System Data > System Data View**).

To override the system-wide setting on a per-trader basis, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Message Ringer On** – Select this check box to permit center line messages to ring at the station where a trader is logged on, that is, whether or not the turret's audible ringer should be activated when a message is received for display on its console. Deselect this check box to disable ringing for center line messages by default.
Database source is `t_default_trader.message_ringer`. This field also displays as column **AP** in **Main Menu > Trader Configuration > Traders > Trader View**.
To modify access to this feature for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.



You can override the deselected **Message Ringer On** check box and cause a station to ring regardless of the check box setting when sending the center line message from the System Center.

- **Oldest Call Wait On** – Select this check box to enable the oldest call waiting indicator. Deselect the check box to turn off the oldest call waiting indicator.
Oldest call waiting is used by the Call Queue Incoming feature and flashes the red and green LEDs at the BRI, ICMX, or IQMX station to let you know which call of the calls on hold is the oldest. This field is unused by IQ/MAX and MAXaccess, which use **DIRECTORY:PROG_BAR_INC_SHOWN** instead.
Database source is `t_default_trader.oldest_call_wait`. This field also displays as column **AR** in **Main Menu > Trader Configuration > Traders > Trader View**.
To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Float All Incoming On** – Select this check box to cause all incoming calls to float. Each station has an area to display incoming calls on floating buttons. Since stations have multiple pages of buttons, it is possible for a call to come in on a line assigned to a button on a page you are not viewing. If you enable Float All Incoming On, all incoming calls are visible in the floating button area of your station.
Database source is `t_default_trader.float_all_incom`. This field also displays as column **AS** in **Main Menu > Trader Configuration > Traders > Trader View**.
To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Autohold On** – Sets what happens to an active call when you pick up an additional call. This feature requires your station have two handsets.
Accept the default or select an option from the list:

- **AUTO SELECT REL** – If there is a call on one handset and the trader seizes a second call, the second line picks up on the second handset. If there is a call on both handsets and the trader switches to a new line, the primary handset releases its line and picks up the new line.
- **HOLD CALL** – If there is a call on a handset and the trader switches to a new line, the old call is put on hold and not released.
- **RELEASE CALL** – If there is a call on a handset and the trader switches to a new line, the old call is released, so that there is no need to hit the RELEASE button.

Database source is `t_default_trader.autohold`. This field also displays as column **AT** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Ringer Volume** – Select the ringer volume level for from the list or accept the default of 2 (medium level). Volume range is 0 (off) to 3, high.

Database source is `t_default_trader.ringer_volume`. This field also displays as column **AU** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Mute Option** – Lets you set the mute option used by the handsets on the stations. Muting options are used by handsets and cause speakers to be connected to or disconnected from (muted) a line-call conversation. In part, these options help prevent feedback between speakers.

Accept the default, or select an option from the list:

- **GLOBAL MUTE SPKR** – For handsets, mutes all speakers including your own. For microphones, mutes other speakers but not your own.
- **MUTE LOCAL SPKR** – Mutes your own speakers but not others. This is the default setting.
- **NO SPKR MUTING** – Does not mute any speakers.

Database source is `t_default_trader.mute_option`. This field also displays as column **AV** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Mic Mute Option** – Lets you set the mute option used by the microphones on the stations.

Mic. muting options are used by microphones and cause speakers to be connected to or disconnected from (muted) a line-call conversation. In part, these options help prevent feedback between speakers.

Accept the default or select an option from the list:

- **Global Mute Speaker** – If this is turned on for a microphone connected to a line assigned to a speaker channel, all speakers are disconnected, so that other traders using speakers cannot hear the conversation. However, any trader can access the line on a handset and both talk with the distant end, and if they have global handset muting, mute any microphone users.

After all globally muted microphones disconnect from a call, by releasing their push-to-talk keys, all speakers resume functioning according to their own mute settings.

- **Mute Local Spkr** – If this is turned on for a microphone connected to a line assigned to a speaker channel, only the external speaker for the trader with local muting is disconnected. All other speakers continue to be connected to the line and traders can hear the conversation on them. Again, any trader can access the line on a handset and both talk with the distant end, and if they have global handset muting, mute any microphone users. This is the default setting.
- **No Speaker Muting** – There is no muting. All speakers function normally.

Database source is `t_default_trader.mic_mute_option`. This field also displays as column **AW** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Audio Attribution Group** from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Hold Q Option** – Lets you control how calls you put on hold are managed for other stations. This feature is used by BRI and IQMX stations, but not by ICMX or IQ/MAX. IQ/MAX uses **DIRECTORY:PROG_BAR_INC_SHOWN**.

Accept the default or select an option from the list:

- **uhold queue off** – Calls put on hold do not lamp at other stations. This is the default setting.
- **uhold queue on** – Calls put on hold lamp with a fast red flashing LED at other stations. This parameter requires the cost option **Hold Queue/Longest Call on U-hold** has been enabled for the Alliance MX.
- **uhold+oldest on** – Calls put on hold lamp with a fast red flashing LED at other stations. Additionally, the call that has been on hold the longest lamps with both fast flashing red and green LEDs. This parameter requires the cost option **Hold Queue/Longest Call on U-hold** has been enabled for the Alliance MX.

Database source is `t_default_trader.hold_queue_option`. This field also displays as column **AX** in **Main Menu > Trader Configuration > Traders > Trader View**.

This feature is enabled/disabled at the site level (**Main Menu > Settings > System Data > System Data View**).

To override the system-wide setting on a per-trader basis, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Hold Recall Time** – Lets you set a reminder of how long calls have been on hold. This field specifies the amount of time before a line placed on Hold rings back. Accept the default or select a setting from the list:

- **Hold recall off** – Disables the Hold Recall Timer. This is the default setting.
- **30 sec recall** – Sets the Hold Recall Timer to 30 seconds. After 30 seconds, a call placed on hold rings back at the station where it was put on hold.
- **60 sec recall** – Sets the Hold Recall Timer to 60 seconds. After 60 seconds, a call placed on hold rings back at the station where it was put on hold.
- **120 sec recall** – Sets the Hold Recall Timer to 120 seconds. After 120 seconds, a call placed on hold rings back at the station where it was put on hold.

Database source is `t_default_trader.hold_recall_time`. This field also displays as column **AY** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Brightness** – Lets you set the brightness of the display of any non-IQ/MAX turret. Accept the default value of **6** or select a level from the list, from **1** to **7**, where **7** is the brightest.

Database source is `t_default_trader.brightness`. This field also displays as column **AZ** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Allow Multiple Hunt Groups** – Select this check box to enable multiple hunt groups. This field is disabled by default (zero, 0). A trader can have as many as three hunt groups. You must select this check box to use the Auto Hunt Group 2 and Auto Hunt Group 3 fields.

Database source is `t_default_trader.pr_mult_hunt_allow`. This field also displays as column **BA** in **Main Menu > Trader Configuration > Traders > Trader View**.

To modify access to this feature for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Fixed Buttons** – Lets you specify which buttons on a non-IQ/MAX turret are static and which paginate. Accept the default, **no fixed btns**, or select a multiple of 10 buttons from the list (**10, 20, 30, 40, 50, 60, 70, or 80 fixed btns**).

Database source is `t_default_trader.fixed_buttons_num`. This field also displays as column **BB** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Hoot Mute Option** – Controls speaker muting when seizing hoot lines with a handset. Accept the default or select a setting from the list:

- **GLOBAL MUTE SPKR** – For handsets, mutes all speakers including your own. For microphones, mutes other speakers but not your own.
- **MUTE LOCAL SPKR** – Mutes your own speakers but not others. This is the default setting.
- **NO SPKR MUTING** – Does not mute any speakers.

Database source is `t_default_trader.mute_hoot_option`. This field also displays as column **BC** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Hoot Mic Mute Option** – Controls speaker muting when seizing hoot lines with a microphone. Accept the default or select a setting from the list:

- **GLOBAL MUTE SPKR** – For handsets, mutes all speakers including your own. For microphones, mutes other speakers but not your own.
- **MUTE LOCAL SPKR** – Mutes your own speakers but not others. This is the default setting.
- **NO SPKR MUTING** – Does not mute any speakers.

Database source is `t_default_trader.mic_mute_hoot_option`. This field also displays as column **BD** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Label Format** – Sets the number of characters used for label display on a BRI station. Accept the default, **4 CHARS ASCII**, or select another option from the list (**8 CHARS ASCII, 4 CHARS KANJI, 8 CHARS KANJI**).

IQMX and ICMX stations always support eight characters and this option is unused by IQ/MAX turrets (set using programming user preferences at the turret).

Database source is `t_default_trader.label_format`. This field also displays as column **BE** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

This feature is also set at the site level (**Main Menu > Settings > System Data > System Data View**).



To support Kanji at the station, you must set **Label Format** to **8 CHARS KANJI**.

- **Audio on Hold** – Accept the default, **Disabled(0)**, or click the cell and select a LAC line from the list that will carry the Music-on-Hold feature.

Database source is `t_default_trader.audio_on_hold_id`. This field also displays as column **BF** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

The list of valid line LACs is dynamically determined from the `t_hold_line_lac` and `t_line` tables. If there are no selections available, edit the tables using the BHC or contact an administrator.

CLI Preference – Lets you set whether **NUMBER** or **NAME** is the preferred calling line identification (CLI) displayed for a trader. If accept the default, **NUMBER**, the last eight digits of the number display in the button label on all stations except IQ/MAX, which displays approximately 12 digits. If you set this field to **NAME**, incoming calls display the first eight characters of the name in the button label on all stations except IQ/MAX, which displays approximately 12 characters.

For IQ/MAX turrets, you can also specify:

- **TOGGLE** – Switches the display between the name and the number on IQ/MAX. The name then number are each displayed for four seconds, through five cycles, and ends on the number unless the call is answered first.
- **MATCH BUTTON ON**– Searches the trader's button sheet looking for a match on the number, and displays the CLI information from descriptor when there is a match. Leading 1 and 9 are ignored.

CLI provides information about the caller to the recipient of the call. Inbound CLI information displays on the recipient's station before the call is answered, while the call is being set up.



If you set **CLI Preference** to name and there is no name data associated with the inbound CLI, then number data displays, if available. Similarly, if you set this to number and there is no number data to display, name data displays, if available.

Database source is `t_default_trader.cli_preference`. This field also displays as column **BG** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Call Diversion On** – Accept the default, selected check box, to enable programming of call forwarding by TRIDs. To prevent programming of call forwarding, deselect it. Use the Call Diversion (Call Forwarding for QSIG/DPNSS) feature to forward an incoming call made to one DDI extension to another destination, that is, any phone number, DDI extension, or address in the form of a string of up to 26 characters.

Database source is `t_default_trader.pr_divert`. This field also displays as column **BH** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Handset Button** – Controls the action of the push-to feature for the handsets with buttons on ICMX and TradePhone MX stations.

Accept the default, disabled, or select another from the list:

- **btn disabled** – This is the default setting.
- **push to button**
- **push to mute (cu)** – Enables mute when the handset button is pushed.
- **push to signal** – On a manual-ring-down private line, signals the distant end.
- **push to talk** – Transmits on speaker line.

Database source is `t_default_trader.handset_btn`. This field also displays as column **BI** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Prime Line Btn** – Lets you set the prime line button which automatically selects a line when you go off hook on the TradePhone MX. Accept the default setting, **0**, or enter a button number from **1** to **30**.

Database source is `t_default_trader.prime_line_btn`. This field also displays as column **BJ** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Ring Line Pref** – Controls the ringing line preference on the TradePhone MX. Accept the default, unchecked, or select this check box to enable the feature.
Database source is `t_default_trader.ring_line_pref`. This field also displays as column **BK** in **Main Menu > Trader Configuration > Traders > Trader View**.
To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Tx Spkr Gain** – Specifies the TradePhone MX speaker transmit level in decibels. Accept the default, zero (**0**), or enter a number from **1** to **40**.
Database source is `t_default_trader.tx_spkr_gain`. This field also displays as column **BL** in **Main Menu > Trader Configuration > Traders > Trader View**.
To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Rx Spkr Gain** – Specifies the TradePhone MX speaker receive level in decibels. Accept the default, zero (**0**), or enter a number from **1** to **40**.
Database source is `t_default_trader.rx_spkr_gain`. This field also displays as column **BM** in **Main Menu > Trader Configuration > Traders > Trader View**.
To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Tx Headset Gain** – Specifies the TradePhone MX headset transmit level in decibels. Accept the default, zero (**0**), or enter a number from **1** to **40**.
Database source is `t_default_trader.tx_headset_gain`. This field also displays as column **BN** in **Main Menu > Trader Configuration > Traders > Trader View**.
To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Rx Headset Gain** – Specifies the TradePhone MX headset receive level in decibels. Accept the default, zero (**0**), or enter a number from **1** to **40**.
Database source is `t_default_trader.rx_headset_gain`. This field also displays as column **BO** in **Main Menu > Trader Configuration > Traders > Trader View**.
To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.
- **Global Exten** – Sets the default global extension, if your Alliance MX uses Multisite Intercom. Accept the default value of -1 or enter an extension number from three to six digits. Valid extension numbers are determined by the **Num GblExt Digits** field in **Main**

Menu > Settings > System Feature > System Feature Data View. TRID numbers can be used by padding the extension with zeros. For example, make TRID 1 extension 0001 when the default value (4) is used for **Num GblExt Digit**.

The Global extension is the number dialed to call a trader when placing an intercom call in a Multisite Intercom environment. The global extension does not include the Multisite Intercom site ID.

To place a Multisite Intercom call, dial the Multisite Intercom site ID then the global extension of the trader you want to call.

Database source is `t_default_trader.gbl_exten`. This field also displays as column **AL** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Apps Mod Buttons** – Sets the buttons and applications configuration for the Applications Module. This feature is used only by IQMX turrets that have Applications Modules.

Select the setting you want from the list:

- **Btns Only** – Permits only using buttons on the Applications Module.
- **Btns and Apps** – Permits using applications as well as buttons on the Applications Module. This is the default setting.
- **No Buttons** – Permits only using applications on the Applications Module.
- **Reserved** – Unused.

Database source is `t_default_trader.apps_mod_btns`. This field also displays as column **BQ** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **ICM Mode** – Select this check box to enable ICM Mode, which allows a trader to use a headset in place of the intercom or accept the default, unchecked. This field is for future use.

Database source is `t_default_trader.icm_mode`. This field also displays as column **BR** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Blocking Tone** – Select this check box to enable a blocking tone to alert traders that they cannot use push-to-talk (PTT), or accept the default, unchecked. This tone alerts a trader when they try to use PTT on a channel that includes a globally muted handset.

Database source is `t_default_trader.blocking_tone`. This field also displays as column **BT** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Time Zone Preference** – For ICMX modules, select this check box to set the time zone used by remote ICMX modules to the backroom time. Accept the default, unchecked check box to set the time zone used by remote ICMX modules to local time.

Database source is `t_default_trader.time_zone_pref`. This field also displays as column **BU** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Static** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Max Divert Digits** – Sets the maximum number of digits that can be in the number to which an extension is diverted.

Set this field to a number from **1** to **26**. The default value is **26**.

Database source is `t_default_trader.max_dvrt_digits`. This field also displays as column **BV** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Static** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Left Handset SW Close** – Sets a button number on the left handset that is activated by pressing the left handset switch. Enter a number from **1–600** or accept the default, **0**.

Database source is `t_default_trader.lhset_sw_close`. This field also displays as column **BW** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Left Handset SW Open** – Sets a button number on the left handset that is activated by releasing the left handset switch. Enter a number from **1–600** or accept the default, **0**.

Database source is `t_default_trader.lhset_sw_open`. This field also displays as column **BX** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Right Handset SW Close** – Sets a button number on the left handset that is activated by pressing the right handset switch. Enter a number from **1–600** or accept the default, **0**.

Database source is `t_default_trader.rhset_sw_close`. This field also displays as column **BY** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

Right Handset SW Open – Sets a button number on the left handset that is activated by releasing the right handset switch. Database source is

`t_default_trader.rhset_sw_open`. This field also displays as column **BZ** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **ICM Divert To Ext** – Sets the intercom extension to which intercom calls are diverted. Enter either:
 - A four-digit TRID for local intercom.
 - A two-digit Multisite Intercom site ID plus a three to six digit multisite extension for Multisite Intercom.

- Accept the default value, **-1**, indicating the feature is unused,

Database source is `t_default_trader.icm_divert_to_ext`. This field also displays as column **CA** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Buttons** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **ICM Diversion Condition** – Sets the conditions under which an intercom call is diverted for a TRID.

Accept the default, **ICM Dvrt Both** or select another setting from the list:

- **ICM Dvrt Both** – Select to divert calls when the station is locked or logged off.
- **ICM Dvrt Locked** – Select to divert calls when the station is locked by the trader.
- **ICM Dvrt Log Off** – Select to diverts calls when the trader logs off.
- **No ICM Spcl Dvrt** – Select when the System Feature is on for Diversion (**Settings > System Feature > System Feature Data View**, `icm_dvrt_special`) and you want a TRID to not divert calls.

Database source is `t_default_trader.icm_divert_condition`. This field also displays as column **CB** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Distinguished Name** – Accept the default, no name (blank) or type a name, up to 80 alphanumeric characters, including periods, equal signs, spaces, commas, and apostrophes. This Distinguished Name is used only on IQ/MAX turrets. DN is a unique name in an LDAP directory service, and it is reserved for future use. Database source is `t_default_trader.dn`. This field also displays as column **CE** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **Fixed Button Rows** – Sets the number of rows reserved for Fixed Buttons on the Button Module of IQ/MAX turrets. Accept the default value, 0, or enter the number of fixed button rows you want TRIDs to use, from zero (0) to five.

There are two buttons per button row. Fixed buttons display only in the bottom display area on the Button Module of the IQ/MAX.

This field is unused by stations other than the IQ/MAX. Buttons assigned to Fixed Button Rows are saved in the last ten places in the button sheet. So, if you have five fixed button rows, then button numbers 591 through 600 are used to store these buttons, whereas if you have one fixed button row, buttons 599 and 600 are used. On stations other than the IQ/MAX, buttons 591 through 600 display on the last page of the station and are not reserved as fixed buttons. Because of where IQ/MAX fixed buttons are stored, if you have a trader that uses both IQ/MAX/MAXaccess and non-IQ/MAX stations, you need to make sure you only assign fixed buttons to the last ten places in the button sheet as these are fixed buttons on IQ/MAX.



Buttons 599 and 600 are always shown on the MAXaccess, regardless of the Fixed Button Rows settings.

Database source is `t_default_trader.fixed_btn_rows`. This field also displays as column **CG** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.



For IQ/MAX only, there are a total of six button rows available for both fixed and floating buttons. The number of rows you assign to fixed buttons plus the number of rows you assign to floating buttons cannot be greater than six.

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- **Float Button Rows** – Accept the default value, 1, or enter the number of float button rows you want the TRID to have. You must have a minimum of one row up to a maximum of six rows. Floating buttons are used to display the appearance of a button that has an incoming call or that is on hold but its page is not displayed at the station. Float Button Rows are used only by IQ/MAX.

Database source is `t_default_trader.float_btn_rows`. This field also displays as column **CF** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Trader** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **PTU Mic Xmit Volume** – Sets the transmission volume of the microphone used by the IQ/MAX. Accept the default, **0**, or enter a numeric value from **1** to **40**. The **PTU Mic Xmit On** field must be selected for the specified microphone volume change to take effect. To modify a handset's volume setting, see **Tx_Voice_Gain**.

The hands-free microphone volume default can be changed by the Trader also:

- On the IQ/MAX turret, if they can access the **Admin** menu (**Menu key > More > Admin > Transmit Volume > HFM Transmit Volume**).
- On other MAX stations, press **Menu > Vol > Xmit**.



IQ/MAX turrets retain the volume setting from the last call on a side.

Database source is `t_default_trader.ptu_hfm_xmit_vol`. This field also displays as column **CH** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

- **PTU Mic Xmit On** – Select this check box to enable a hands-free microphone on the IQ/MAX that uses a transmission volume specified by **PTU Mic Xmit Volume**. The default is unchecked.

Database source is `t_default_trader.ptu_hfm_xmit_on`. This field also displays as column **CI** in **Main Menu > Trader Configuration > Traders > Trader View**.

To override this setting for an existing trader, select the **Audio** Attribution Group from **Trader Configuration > Trader Utilities > View/Edit Traders**.

